

SERVICES

The resources below are available to assist students and residents in areas related to completion of the academic program.

Business Office

The business office manages student accounts, including posting of all charges; collecting payments; and issuing reimbursements.

Student Services

Under direction of the associate dean of student services, this office is responsible for recruiting and advising potential students, coordinating admissions and pre-dental programs, managing admissions committee activities and directives, and providing consultation and assistance in nonacademic areas including student government, clubs and organizations, financial aid, health, insurance, and housing. Student Services also plans and supervises all student retreats.

Housing

The school maintains a listing of off-campus, privately-owned apartments for interested students. The school does not endorse, investigate, or guarantee the tenability of listings or suitability of those responding to any off-campus listing.

Financial Aid

Financial aid is available only to U.S. citizens, permanent residents, and eligible non-citizens. Loans and scholarship funds are available from private, state, and federal sources. The financial aid office assists students in managing their financial resources and their indebtedness. It also provides comprehensive financial guidance for every student applying for financial aid to help them find the best funding option. Eligibility for most available financial aid funds is based on demonstrated financial need. An applicant must be approved for admissions before financial aid can be awarded.

Complete information about the types of financial aid available and the application process can be obtained from our website at www.dental.pacific.edu (<http://www.dental.pacific.edu>) or from the financial aid staff in the Office of Student Services.

Student Store

The student store stocks equipment, books, and supplies for the educational program. It is available for students, faculty, and staff. Merchandise is also available from the store's website, www.dentalstudents.com (<http://www.dentalstudents.com>).

First-Year Retreat and Counseling

During matriculation week, all first-year students attend a two-day retreat on the Stockton campus. During the retreat, students meet with student leaders from the second-year and third-year classes to discuss student experiences and leadership opportunities. Several activities are planned to encourage interaction between students and faculty, such as team building activities and a social mixer.

Many faculty members who teach first-year courses serve as advisors to new students to provide friendly ears and sounding boards for their concerns and to assist them in the transition from undergraduate to professional education. Students are assigned an advisor at the beginning of their first year. Second- and third-year students have access to their assigned group practice leader as well as course directors and other faculty members.

Academic counseling is provided by advisors as well as course directors, faculty members, the associate dean of oral health education, and the assistant dean for academic affairs. Referral to professional health care counseling is available; however the school cannot warrant the services of external health care providers. (Students should become familiar with the procedures of such counselors before engaging the services.) Services of a psychologist trained in student stress and study skills problems are available to students on an on-call and drop-in basis.

Pacific Health Services

Pacific Health Services (PHS), part of the university's Division of Student Life, maintains a clinic at the School of Dentistry. Dental students who are enrolled full-time and have submitted the required health history form and immunization records are eligible for care at any PHS clinic. The on-site nurse practitioner is supported by an extended professional staff that includes a supervising physician, other nurse practitioners, and a registered dietitian. Services available to students include health education, wellness information, and direct care during illness.

All dental students are charged a health service fee of \$60 each quarter. The fee covers nurse practitioner services, nutritionist services (mostly by phone), and health and wellness management. The health services fee does not cover student health insurance, the cost of some procedures, the cost of medications, or costs incurred as a result of outside referrals.

Dental and Orthodontic Treatment Benefits

Dental and orthodontic treatment benefits are available at the School of Dentistry during regular clinic hours for students in good standing and their spouses and children living at home. Students and their spouses/children who request and are accepted for dental care pay at a reduced rate established by clinic administration.

Development

The school recognizes generous philanthropic support with the Campaign Wall, room namings digital displays. Thousands of the school's supportive alumni and students, faculty, staff, friends, foundations, corporations, and organization donors have helped to build clinics and classrooms, provide scholarships, fund faculty positions, provide dental care to patients, and support numerous projects that keep the dental school strong.

Marketing & Communication

The Office of Marketing & Communication directs communications and marketing programs to increase the visibility of the dental school and to enhance its identity to various constituents. The marketing and communications team promotes not only the dental school, but also the school's students, faculty, staff, alumni, and clinics, through effective media relations, Web communications, event planning, publication development, and marketing strategies.

Continuing Dental Education

The Division of Continuing Dental Education provides dynamic and multidisciplinary continuing education programs for all members of the dental profession. CDE offers a variety of programs, including lecture courses, hands-on workshops, mini residency programs, evening courses, certification programs, and online courses. Program lengths vary, and include half-day, full-day, and multiple session programs. CDE courses are presented by the profession's outstanding leaders and educators and classes are held at the dental school in San Francisco as well as select locations throughout California and the United States. The division also

sponsors travel CE programs abroad, the next being planned for 2018 is a cruise to the Greek Isles.

Dugoni School of Dentistry students, faculty, and staff receive discounted rates, up to 50% off regular tuition, to attend continuing dental education courses offered by the division. Dues-paying members of the Alumni Association receive a 15% discount on most CDE programs offered by the division and recent graduates from the last five years receive a 20% discount off of regular tuition.

For more information, visit dental.pacific.edu/ce1 (<http://www.dental.pacific.edu/ce1>) or contact Continuing Dental Education at (415) 929-6486 or cedental@pacific.edu. To register for courses, please click here (<https://reg.abcsignup.com/view/cal1a.aspx?ek=&ref=&aa=&sid1=&sid2=&as=36&wp=197&tz=&ms=&nav=&cc=&cat1=&cat2=&cat3=&aid=UPSOD&rf=>).